



**WARRANTY CLAIM FORM**

**DATE:** \_\_\_\_\_

**STORE DETAILS**

Store Name: \_\_\_\_\_ Ref # \_\_\_\_\_

Store Location: \_\_\_\_\_ Ph Number: \_\_\_\_\_

Contact Store Person: \_\_\_\_\_ Store Email: \_\_\_\_\_

Date Purchased: \_\_\_\_\_ Invoice # /Receipt: \_\_\_\_\_

Loose Unit Product: \_\_\_\_\_

\_\_\_\_\_

Customer's Name: \_\_\_\_\_

Address: \_\_\_\_\_

Suburb: \_\_\_\_\_ City: \_\_\_\_\_ Postcode: \_\_\_\_\_

Phone Number: \_\_\_\_\_  
\_\_\_\_\_

**Warranty Issue**

*Please state nature of problem & attach photo/s showing the issue*

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

*No stockist or reseller is authorised to extend any guarantees or warranties, implied or otherwise, not specifically stated or conveyed by us Any warranty claims submitted must be accompanied with evidence of purchase and sale date, details of application to which the product has been subjected and nature of fault, in order for us to process claims quickly and efficiently*

- With any warranty items returned to us, we reserve the right to:
- a) Repair the item where possible
  - b) Replace the item if repairs are not possible or uneconomical
  - c) Credit the item back to your account if either option 1 or 2 are not viable

**Please email Warranty Form & Photo/s to either your sales rep or: [drew@hutchwilco.co.nz](mailto:drew@hutchwilco.co.nz)**